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Subject: **INFORMATION**: Full Transcript;  
Aircraft Accident; AAL11; New York, NY;  
September 11, 2001

Date: January 17, 2002

From: New York ARTCC

Reply to  
Attn. of:

To: Aircraft Accident File ZBW-ARTCC-148

This transcription covers the New York Center Traffic Management Unit (TMU) "1078"  
Commercial Phone Line extension for the time period from September 11, 2001, 1255  
UTC, to September 11, 2001, 1316 UTC.

Agencies Making Transmissions

Abbreviations

|                                              |           |
|----------------------------------------------|-----------|
| New York Center TMU Arrival Director One     | AD1       |
| New York TRACON                              | N90       |
| Unknown Agency                               | Unknown   |
| New York Center Area C Operations Supervisor | Area C OS |
| New York Center TMU Arrival Director Two     | AD2       |

I hereby certify that the following is a true transcription of the recorded conversations  
pertaining to the subject aircraft accident involving AAL11:

Martin J. Fournier  
Quality Assurance Specialist  
New York ARTCC

1255

1256

1257

1258

1259

1300

1300:41 AD1 he's descending rapid ah pretty quick too

Martin J. Fournier

File: 8020.1

WP: UAL175\_R42\_memo.doc

ZNY-505.28020.1:M. Fournier:MJ:x1055:09/27/2001